

***** Please note that a 7.5% Rate Increase is effective from 1st September 2017 to 31st August 2018. (See documentation under 24/7 Security section)**

A summary of the primary services agreed upon are as follows:

- **Dedicated vehicle:** YES and with immediate effect.

There is a 6 month period in which to reach the target of 150 armed response / panic button subscriptions.

If this not obtained, then the DEDICATED vehicle (in area at all times) will resort to a DESIGNATED vehicle (serving adjacent areas as well).

- **Radio Transmitter & Antenna:** If the household has a serviceable system, the new radio transmitters and antenna will be installed at no cost.

Radio Licences: There is an annual Licence Fee of R175.00 payable [via 24/7 Security] to ACHSA per radio. (Increased annually)

- **Negotiated Rates:**

Stand-Alone Houses:

	<u>2016/17 Rates</u>	<u>2017/18 Rates</u>
Full Armed Response service which included Alarm monitoring, Armed Response & Panic Button	R399.00 (VAT Incl)	R428.93 (VAT incl)
Senior Citizen Service – Full Armed Response (Senior Citizens qualify at +65years)	R250.00 (VAT Incl)	R268.75 (VAT Incl)

Homes in Complexes:

Full Armed Response service which includes Alarm Monitoring, Armed Response & Panic Button	R285.00 (VAT Incl)	R306.38 (VAT Incl)
Senior Citizen Service – Full Armed Response (Senior Citizens qualify at +65years)	R235.00 (VAT Incl)	R252.63 (VAT Incl)

Panic Button Service only - applicable to both stand-alone houses and homes within complexes	R220.00 (VAT Incl)	R236.50 (VAT Incl)
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Panic Kit installation: For new installations, a once-off fee of R2166 (VAT incl) (increased annually) includes 2x Fixed Panic Buttons and 2x Portable Panic Buttons plus 7 battery back-up.

- **Contracts:**

The duration of individual home-owners' contracts may be on a month-to-month basis and are subject to signing of the 24/7 Standard Service Agreement. The Company reserves the right to review the fees on an annual basis and will provide 30 days Written Notice to the customer advising of an increase in the fees.