

## FIBRE ROLLOUT COMMENCES ON MONDAY 5<sup>th</sup> September 2016!!!

Please see email hereunder for a summary of how this project will proceed.

Please especially note:

- Security-wise . . . . all contractors will wear reflective clothing, carry name badge, wear protective footwear.
- No contractor needs to enter your premises – all work currently undertaken will be within the public areas.
- All contractors will be taking their lunch breaks on the various sidewalks of the blocks in which they are working.
- Every endeavour will be made to ensure no trash is left lying about – please report same to Leeshaan (Liaison Officer) should you identify same.

Please be tolerant of the Porta-Loo's, Skips and Barricade Markings . . . . the estimated process will take 8/12 weeks.

Go onto <https://vumatel.co.za/coverage> and order your individual installation now.

Regards

Wendy M. Robertson (for and on behalf of WKRRRA)

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Good Day Woodmead/ Khyber Rock!

Brandon from Vumatel here and we want to give all residents a summary of the process Vumatel will be taking.

Vumatel will be rolling out our fibre optic infrastructure due to the interest generated by the Woodrock residents.

We have been endorsed by the WKRRRA to roll out our infrastructure and we have JRA way leaves that have given us permission to do the construction in the area.

We will start with drill pits and man holes on the corners of some properties and most blocks. These will be used to reticulate the fibre throughout Woodrock.

Regarding the man holes, they will stay open but barricaded until the JRA approve our road cuts and under road drills.

We will have our Liason team working though Woodmead going home to home to do wall box communications.

If you don't have a Liason come past, don't stress, we will engage a second time.

If door bells aren't working or residents aren't at home we will drop the booklet off so that you are aware of the process and to show that we have been past your property.

Complexes work a little differently.

We will have to set up a survey to come into the complex.

Please send through the body corporate details to the below email so that we can schedule the survey and hopefully roll out into the complex as soon as possible.

### ROLL OUT PROCESS

Phase1: Construction starts, out contractors will put up barricading and star to open trenches and lay fibre ducts.

They will open and close your driveways within the same day to minimize disruption and ensure you have access to your homes.

If you come home and cannot access the driveway please inform us and we will get grids for you to drive over.  
Please be patient as the driveway will not be reinstated straight away but the trench will have backfill in it so you can access your driveway.

Phase2: Construction teams close the trenches and fibre is pulled through the ducts. Fibre is also installed into your wall box.  
A wall box is a line of fibre off the main line onto your boundary wall at NO cost to the resident.  
It is simply the infrastructure from which we run the fibre from into your home if you wish to take up the service.

Phase3 & 4: Specialist Re-instatement teams begin the process of restoring the pavement to its original condition.  
The completed work is subjected to a rigorous inspections process and quality assurance checks. ( 3 of them)

Our teams will be asking for details from residents because sometimes we do hit utilities and we try keep residents in the loop of what's happening.  
We will be wearing Pink reflectors in the area during our engagement.  
Please bear with us as the process will take 8-12 weeks and we will not leave Woodrock until we have restored everyone's properties.  
If you have any questions please don't hesitate to ask: [woodmeadkhyber@vumatel.co.za](mailto:woodmeadkhyber@vumatel.co.za)

Your telephone contacts from VUMA are:

- Brandon - (Fibrehood Manager) – 082.844.4027
- Leeshaan - (Resident Liaison) – 063.514.3216

We will be placing skips and porter loos at the park for the duration of the build.

The contractors on site will be wearing reflector vests with name tags.  
There will be supervisors and assistant project managers in the area at all times.

We want to keep the roll out short and as hassle free as possible so we apologise in advance for the inconvenience throughout the roll out.

Kind Regards,    Brandon Bartram        082.844.4027        [Brandon.Bartram@vumatel.co.za](mailto:Brandon.Bartram@vumatel.co.za)        [www.vumatel.co.za](http://www.vumatel.co.za)